

Civil Service Commission

NEWS RELEASE

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Civil Service Institute passes ISO certification audit

The Civil Service Institute (CSI), the research and training arm of the Civil Service Commission (CSC) for human resource and organization development, gained its ISO 9001:2008 certification after it passed a third-party audit.

TÜV Rheinland Philippines, a certifying body for quality management systems, audited the processes of CSI's External Training Service for ISO 9001:2008, Nov. 2013.

"Having an ISO-certified training institute means that government employees can avail of trainings all year-round and with internationally-accepted standards at that," said CSC Chairman Francisco T. Duque III.

Last February, three CSC processes, namely, cases adjudication, examination, and appointments processing, were certified ISO 9001:2008 compliant.

CSI was established in 2011 and has been providing direct training and personnel development interventions to all government officials and employees.

Course offerings are posted on the CSC website www.csc.gov.ph. For inquiries, please contact the CSI at telephone number (02) 931-4182, fax (02) 931-8019, or email training@webmail.csc.gov.ph.

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